



## **Client Pre-Consultation Checklist**

1. Book your initial consultation in person or call us to arrange an appointment.
2. Download and complete a Vet Referral Form from our website. Pass the form to your Vet for completion. Request your vet to then forward the referral form directly to Pawseidon.
3. If it helps, give us contact details for your vet and we will arrange for the completion of the Referral Form.
4. We will require the completed referral information, at least 48 hours before your consultation

## **Your Consultation**

***Our objective is to fully understand your concerns and your dog's conditions***

- A. Do not feed your dog for 3 hours prior to the Consultation and bring a towel with you.
- B. If travelling by car, use the parking space provided outside Pawseidon, or the Pawseidon designated space, provided between British Red Cross and Silversands.
- C. Try to give your dog a short (toilet) walk, prior to entering Pawseidon.
- D. When you enter Pawseidon, please remain in the reception area, with your dog on a lead.
- E. Once we have fully assessed your dog and determined the appropriate treatment, we will invite you and your dog to explore our facilities, in a relaxed atmosphere.

***On completion of your consultation, you will have a clear understanding of the treatments that we recommend, and the costs involved***